



Timeless Timber Product Warranty

Timeless Timber through BSW Timber hereby warranty the Timeless Timber deckboards to last 20 years, providing that they are installed and maintained in accordance with the instructions outlined below.

The warranty is effective from the date of purchase of the deckboards. This warranty covers only the rotting and deterioration of the decking materials resulting from fungal decay and insect attack. This warranty applies only to the deckboards. Claims for consequential loss will not be accepted. Proof of purchase is provided by the sales receipt marked with date of purchase. This must be produced when any claim is made. The warranty on any partial replacement or repair will only apply for the time remaining of the original 20 year warranty. For all valid claims BSW undertake to repair or replace the defective material. Labour costs are not covered by the warranty.

THIS WARRANTY DOES NOT COVER:

- **Colour variation in deck boards**
(Wood is a natural product, some variation in colour is to be expected)
- **Changes in colour over time**
(Natural light will change the shade over time, and fair wear and tear should be allowed for)
- **Fire, Flood or Vandalism**
- **Accidental damage**
- **Damage during transit or in storage**
- **Failure to use the decking in accordance with Timeless Timber instructions**
- **Subsidence**
- **Damage caused by use other than ordinary use**
- **Claims for installation**
- **Acts of God**

INSTALLATION INSTRUCTIONS FOR LAYING THE DECKBOARDS

(These must be followed in order to validate the warranty)

- All deckboards must be laid above ground contact.
- All deckboards should be pre-drilled before fixing to avoid splitting. The screw holes must be treated with an end coat to ensure the water repellent seal is maintained.
- All cut ends must be treated with an end coat to ensure the water repellent seal is maintained.
- All fixings should be manufactured out of either stainless steel or a galvanised material recommended by Timeless Timber with an extended lifetime guarantee.

INSTRUCTIONS FOR MAINTENANCE PROGRAMME

(These must be followed in order to validate the warranty. Wood is a natural product and does need minimal ongoing care.)

THIS MAINTENANCE PROGRAMME WILL NEED TO BEGIN TWO YEARS AFTER THE DECK HAS BEEN INSTALLED.

Two types of maintenance programmes are recommended;

1. DOMESTIC (Private Use)

The surface of the deck should be re-treated totally with a water repellent every two years. This is to ensure that the water repellent seal is not worn away on any areas where there is significant foot traffic. In addition to this, the deckboards should be brushed with a stiff brush twice a year to remove any leaves or general garden rubbish and dirt.



2. COMMERCIAL (Public Use)

For heavier use, it is recommended that the surface of the deck is re-treated totally with a water repellent every year.

This is to ensure that the water repellent seal is not worn away on any areas where there is significant foot traffic. In addition to this, the deckboards should be brushed with a stiff brush twice a year to remove any leaves or general garden rubbish and dirt.

Timeless Timber

Cargo

Carlisle

CA6 4BA

Tel: 01228 673366

Fax: 01228 673372

Email: timeless-timber@bsw.co.uk